Information Technology and Libraries
Index to Volume 20 (2001)

Compiled by Charles Anderson

Academic Libraries.
E-Books and New Library Service Models (Communication), Jantz, Ronald, 104–13.
Searching for the Library: University Home Page Design and Missing Links, Astroff, Roberta, 93–99.
Three Iterations of an Academic Library Website, Vaughan, Jason, 81–92.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
Virtual Reference at North Carolina State: The First One Hundred Days, Boyer, Joshua, 122–28.
Allen, Bryce L., *Boolean Browsing in an Information System: An Experimental Test,* 12–20.
Astroff, Roberta. *Searching for the Library: University Home Page Design and Missing Links,* 93–99.
Ault, Meredith, and Viggiano, Rachel. *Online Library Instruction for Online Students,* 135–38.
Bibliographic Instruction.
Online Library Instruction for Online Students, Viggiano, Rachel, and Ault, Meredith, 135–38.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
Boyer, Joshua. *Virtual Reference at North Carolina State: The First One Hundred Days,* 122–28.
Boze, Andy. *GIMP* (Software Review), 165.
———. *HotDog Professional 6.2* (Software Review), 51–54.
———. *IrfanView 3.36* (Software Review), 162–63.
———. *NoteTab Pro 4.83* (Software Review), 54–55.
———. *PrintKey 2000 v5.10* (Software Review), 164–65.
———. *Satori PhotoXL 2.29* (Software Review), 163–64.
———. *SuperToolz Plug-ins* (Software Review), 53–54.
———. *TrayMenu 2.01* (Software Review), 55–56.
———. *WinGrab 1.40* (Software Review), 164–65.
Bregman, Alvan, and Winnie S. Chan. *Customization of Library Service in a Cross-Platform Programming Environment,* 21–28.
Calloway, Michele, and Fagan, Jody Condit. *Creating an Instant Messaging Reference System,* 202–12.
Catalog Maintenance.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
CD-ROM Databases.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
Chan, Winnie S., and Alvan Bregman. *Customization of Library Service in a Cross-Platform Programming Environment,* 21–28.
Chat Reference. *See* Virtual Reference Services.
Ciccone, Karen. *Virtual Reference: Today and Tomorrow* (Editorial), 120–21.
Coffman, Steve. *We'll Take It from Here: Further Developments We'd Like to See in Virtual Reference Services,* 149–53.
Collaborative Digital Reference Service (CDRS).
From Sshh to Search Engine: Reference.net on the Web, Kresh, Diane Nester, 139–42.
Collection Development.
Golderman, Gail. *Weaving Multimedia into the Collection: One Library's Journey* (Communication), 198–200.
Computer-Based Training.
Using Macromedia Authorware for Web-Based Instruction (Communication), Cullen, Kevin F., 154–58.
Copyright.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Cornish, Alan. *Data Retrieval from Library Systems Based on the Open Systems Model* (Communication), 100–103.
Coyle, Karen. *Digital Copyright: Protecting Intellectual Property on the Internet* (Book Review), by Litman, Jessica, 220–22.
Creating an Instant Messaging Reference System, Fagan, Jody Condit, and Calloway, Michele, 202–12.
Cross-Platform Programming.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
Cullen, Kevin F. *Using Macromedia Authorware for Web-Based Instruction* (Communication), 154–58.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
Databases.
Data Retrieval from Library Systems Based on the Open Systems Model (Communication), Cornish, Alan, 100–103.
Designing Web Usability (Book Review), by Nielsen, Jakob, 159–61.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Digital Libraries.
A Personalized Information Environment for Digital Libraries, Jayawardana, Champa, Hewagamage, K. Priyantha, and Hirakawa, Masahito, 185–96.
Digital Millenium Copyright Act.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Digital Reference Services. *See also* Virtual Reference Services.
Creating an Instant Messaging Reference System, Fagan, Jody Condit, and Calloway, Michele, 202–12.
Going Where the Users Are: Live Digital Reference, Stormont, Sam, 129–34
Roles in Digital Reference, McClennen, Michael, and Memmott, Patricia, 143–48.

Information Technology and Libraries
Index to Volume 20 (2001)

Compiled by Charles Anderson

Academic Libraries.
E-Books and New Library Service Models (Communication), Jantz, Ronald, 104–13.
Searching for the Library: University Home Page Design and Missing Links, Astroff, Roberta, 93–99.
Three Iterations of an Academic Library Website, Vaughan, Jason, 81–92.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
Virtual Reference at North Carolina State: The First One Hundred Days, Boyer, Joshua, 122–28.
Allen, Bryce L., *Boolean Browsing in an Information System: An Experimental Test,* 12–20.
Astroff, Roberta. *Searching for the Library: University Home Page Design and Missing Links,* 93–99.
Ault, Meredith, and Viggiano, Rachel. *Online Library Instruction for Online Students,* 135–38.
Bibliographic Instruction.
Online Library Instruction for Online Students, Viggiano, Rachel, and Ault, Meredith, 135–38.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
Boyer, Joshua. *Virtual Reference at North Carolina State: The First One Hundred Days,* 122–28.
Boze, Andy. *GIMP* (Software Review), 165.
———. *HotDog Professional 6.2* (Software Review), 51–54.
———. *IrfanView 3.36* (Software Review), 162–63.
———. *NoteTab Pro 4.83* (Software Review), 54–55.
———. *PrintKey 2000 v5.10* (Software Review), 164–65.
———. *Satori PhotoXL 2.29* (Software Review), 163–64.
———. *SuperToolz Plug-ins* (Software Review), 53–54.
———. *TrayMenu 2.01* (Software Review), 55–56.
———. *WinGrab 1.40* (Software Review), 164–65.
Bregman, Alvan, and Winnie S. Chan. *Customization of Library Service in a Cross-Platform Programming Environment,* 21–28.
Calloway, Michele, and Fagan, Jody Condit. *Creating an Instant Messaging Reference System,* 202–12.
Catalog Maintenance.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
CD-ROM Databases.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
Chan, Winnie S., and Alvan Bregman. *Customization of Library Service in a Cross-Platform Programming Environment,* 21–28.
Chat Reference. *See* Virtual Reference Services.
Ciccone, Karen. *Virtual Reference: Today and Tomorrow* (Editorial), 120–21.
Coffman, Steve. *We'll Take It from Here: Further Developments We'd Like to See in Virtual Reference Services,* 149–53.
Collaborative Digital Reference Service (CDRS).
From Sshh to Search Engine: Reference.net on the Web, Kresh, Diane Nester, 139–42.
Collection Development.
Golderman, Gail. *Weaving Multimedia into the Collection: One Library's Journey* (Communication), 198–200.
Computer-Based Training.
Using Macromedia Authorware for Web-Based Instruction (Communication), Cullen, Kevin F., 154–58.
Copyright.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Cornish, Alan. *Data Retrieval from Library Systems Based on the Open Systems Model* (Communication), 100–103.
Coyle, Karen. *Digital Copyright: Protecting Intellectual Property on the Internet* (Book Review), by Litman, Jessica, 220–22.
Creating an Instant Messaging Reference System, Fagan, Jody Condit, and Calloway, Michele, 202–12.
Cross-Platform Programming.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
Cullen, Kevin F. *Using Macromedia Authorware for Web-Based Instruction* (Communication), 154–58.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
Databases.
Data Retrieval from Library Systems Based on the Open Systems Model (Communication), Cornish, Alan, 100–103.
Designing Web Usability (Book Review), by Nielsen, Jakob, 159–61.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Digital Libraries.
A Personalized Information Environment for Digital Libraries, Jayawardana, Champa, Hewagamage, K. Priyantha, and Hirakawa, Masahito, 185–96.
Digital Millenium Copyright Act.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Digital Reference Services. *See also* Virtual Reference Services.
Creating an Instant Messaging Reference System, Fagan, Jody Condit, and Calloway, Michele, 202–12.
Going Where the Users Are: Live Digital Reference, Stormont, Sam, 129–34
Roles in Digital Reference, McClennen, Michael, and Memmott, Patricia, 143–48.

From Sshh to Search Engine: Reference.net on the Web, Kresh, Diane Nester, 139–42.
E-Books and New Library Service Models (Communication), Jantz, Ronald, 104–13.
E-Book Technology: Waiting for the "False Pretender," Sottong, Stephen, 72–80.
Electronic Resources—Costs.
Measure for Measure: Statistics about Statistics, Knight, Lorrie A., and Lyons-Mitchell, Kimberly A., 34–38.
eThemes: An Internet Instructional Resource Service, Wang, Feng-Kwei and Wedman, John, 179–84.
Fagan, Jody Condit, and Calloway, Michele. *Creating an Instant Messaging Reference System*, 202–12.
Fidishun, Dolores. *People Servers vs. Information Providers: The Impact of Service Orientation on Technology Training*, 29–33.
From Sshh to Search Engine: Reference.net on the Web, Kresh, Diane Nester, 139–42.
Fullerton, John Paul, and Wilson, Mary Dabney. *Improving Retrieval of Microform Set Records*, 60–65.
GIMP (Software Review), 165.
Going Where the Users Are: Live Digital Reference, Stormont, Sam, 129–34.
Golderman, Gail. *Weaving Multimedia into the Collection: One Library's Journey* (Communication), 198–200.
Gorman, Michael. *Human Values in a Technological Age*, 4–11.
Graphics Softare.
PrintKey 2000 v.5.10 (Software Review), 164–65.
WinGrab 1.40 (Software Review), 164–65.
Hewagamage, K. Priyantha, Jayawardana, Champa, and Hirakawa, Masahito. *A Personalized Information Environment for Digital Libraries*, 185–96.
HotDog Professional 6.2 (Software Review), 51–54.
The Humane Interface (Book Review), by Raskin, Jef, 48–50.
Human Values in a Technological Age, Gorman, Michael, 4–11.
Improving Retrieval of Microform Set Records, Wilson, Mary Dabney, and Fullerton, John Paul, 60–65
Information Retrieval.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
A Personalized Information Environment for Digital Libraries, Jayawardana, Champa, Hewagamage, K. Priyantha, and Hirakawa, Masahito, 185–96.
Instructional Design.
eThemes: An Internet Instructional Resource Service, Wang, Feng-Kwei and Wedman, John, 179–84.
Intellectual Property.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
Internet.
Digital Copyright: Protecting Intellectual Property on the Internet (Book Review), by Litman, Jessica, 220–22.
eThemes: An Internet Instructional Resource Service, Wang, Feng-Kwei and Wedman, John, 179–84.
Internet Access in Public Libraries: Results of an End User Targeted Pilot Study, 1997–2000 (Communication), Kibirige, Harry M., 113–15.
IrfanView 3.36 (Software Review), 162–63.
Jacobs, Mark. *Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology*, 66–71.
Jantz, Ronald. *E-Books and New Library Service Models* (Communication), 104–13.
Jayawardana, Champa, Hewagamage, K. Priyantha, and Hirakawa, Masahito. *A Personalized Information Environment for Digital Libraries*, 185–96.
Kibirige, Harry M. *Internet Access in Public Libraries: Results of an End User Targeted Pilot Study, 1997–2000* (Communication), 113–15.
Knight, Lorrie A., and Lyons-Mitchell, Kimberly A. *Measure for Measure: Statistics about Statistics*, 34–38.
Kresh, Diane Nester. *From Sshh to Search Engine: Reference.net on the Web*, 139–42.
Laser Printing at Public Workstations: User Behaviors and Attitudes (Tutorial), Hart, Richard L., Olson, John A., and Simmonds, Patience L., 39–43.
Libraries and Technology.
Human Values in a Technological Age, Gorman, Michael, 4–11.
Library Instruction.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Library Web Page Design: Are We Doing It Right? (Editorial), Marmion, Dan, 2–3.
Library Web Pages.
Library Web Page Design: Are We Doing It Right? (Editorial), Marmion, Dan, 2–3.
Library Web Proxy Use Survey Results, Murray, Peter E., 172–78.
Lyons-Mitchell, Kimberly A., and Knight, Lorrie A. *Measure for Measure: Statistics about Statistics*, 34–38.
Mach, Michelle. *The Service of Server-Side Includes* (Tutorial), 213–19.
Macromedia Authorware.
Using Macromedia Authorware for Web-Based Instruction (Communication), Cullen, Kevin F., 154–58.
Marmion, Dan.
Library Web Page Design: Are We Doing It Right? (Editorial), 2–3.
The Open Source Movement and Libraries, (Editorial), 171.
Why Is ITAL *Important?* (Editorial), 58–59.
McClennen, Michael, and Memmott, Patricia. *Roles in Digital Reference*, 143–48.
Measure for Measure: Statistics about Statistics, Knight, Lorrie A., and Lyons-Mitchell, Kimberly A., 34–38.

Memmott, Patricia, and Michael McClennen. *Roles in Digital Reference,* 143–48.
Microforms.
Improving Retrieval of Microform Set Records, Wilson, Mary Dabney, and Fullerton, John Paul, 60–65.
Multimedia.
Weaving Multimedia into the Collection: One Library's Journey (Communication), Golderman, Gail, 198–200.
Murray, Peter E. *Library Web Proxy Use Survey Results,* 172–78.
Nigeria.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
NoteTab Pro 4.83 (Software Review), 54–55.
Oduwole, A. A. *Use of CD-ROM Databases in Nigerian Academic Libraries* (Tutorial), 43–47.
Olson, John A., Hart, Richard, and Simmonds, Patience L. *Laser Printing at Public Workstations: User Behaviors and Attitudes* (Tutorial), 39–43.
Online Library Instruction for Online Students, Viggiano, Rachel, and Ault, Meredith, 135–38.
Online Public Access Catalogs.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
Laser Printing at Public Workstations: User Behaviors and Attitudes (Tutorial), Hart, Richard L., Olson, John A., and Simmonds, Patience L., 39–43.
Open Source Software.
The Open Source Movement and Libraries, (Editorial), Marmion, Dan, 171.
People Servers vs. Information Providers: The Impact of Service Orientation on Technology Training, Fidishun, Dolores, 29–33.
A Personalized Information Environment for Digital Libraries, Jayawardana, Champa, Hewagamage, K. Priyantha, and Hirakawa, Masahito, 185–96.
PrintKey 2000 v5.10 (Software Review), 164–65.
Privacy.
Human Values in a Technological Age, Gorman, Michael, 4–11.
Programming.
Customization of Library Service in a Cross-Platform Programming Environment, Bregman, Alvan, and Winnie S. Chan, 21–28.
Proxy Web Servers.
Library Web Proxy Use Survey Results, Murray, Peter E., 172–78.
Public Access Computer Systems.
Laser Printing at Public Workstations: User Behaviors and Attitudes (Tutorial), Hart, Richard L., Olson, John A., and Simmonds, Patience L., 39–43.
Library Web Proxy Use Survey Results, Murray, Peter E., 172–78.
Public Libraries.
Internet Access in Public Libraries: Results of an End User Targeted Pilot Study, 1997–2000 (Communication), Kibirige, Harry M., 113–15.
Public Services.
People Servers vs. Information Providers: The Impact of Service Orientation on Technology Training, Fidishun, Dolores, 29–33.
Roles in Digital Reference, McClennen, Michael, and Memmott, Patricia, 143–48.
Satori PhotoXL 2.29 (Software Review), 163–64.
Searching for the Library: University Home Page Design and Missing Links, Astroff, Roberta, 93–99.
Search Strategies.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
The Service of Server-Side Includes (Tutorial), Mach, Michelle, 213–19.
Simmonds, Patience L., Olson, John A., and Hart, Richard. *Laser Printing at Public Workstations: User Behaviors and Attitudes* (Tutorial), 39–43.
Sottong, Stephen. *E-Book Technology: Waiting for the "False Pretender,"* 72–80.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Staff Training.
People Servers vs. Information Providers: The Impact of Service Orientation on Technology Training, Fidishun, Dolores, 29–33.
Statistics.
Measure for Measure: Statistics about Statistics, Knight, Lorrie A., and Lyons-Mitchell, Kimberly A., 34–38.
Stormont, Sam. *Going Where the Users Are: Live Digital Reference,* 129–34.
Stress and Technology.
Human Values in a Technological Age, Gorman, Michael, 4–11.
SuperToolz Plug-ins (Software Review), 53–54.
Technology and Society.
Human Values in a Technological Age, Gorman, Michael, 4–11.
Technology—Life Cycle.
Book Technology: Waiting for the "False Pretender," Sottong, Stephen, 72–80.
Technology—Training.
People Servers vs. Information Providers: The Impact of Service Orientation on Technology Training, Fidishun, Dolores, 29–33.
Three Iterations of an Academic Library Web Site, Vaughan, Jason, 81–92.
TrayMenu 2.01 (Software Review), 55–56.
24/7 Reference Services. *See* Virtual Reference Services.
Use of CD-ROM Databases in Nigerian Academic Libraries (Tutorial), Oduwole, A. A., 43–47.
Use Studies.
Boolean Browsing in an Information System: An Experimental Test, Allen, Bryce L., 12–20.
Using Macromedia Authorware for Web-Based Instruction (Communication), Cullen, Kevin F. , 154–58.

USMARC.
Improving Retrieval of Microform Set Records, Wilson, Mary Dabney, and Fullerton, John Paul, 60–65.
Vaughan, Jason. *Three Iterations of an Academic Library Web Site,* 81–92.
Vendor Statistical Reporting.
Measure for Measure: Statistics about Statistics, Knight, Lorrie A., and Lyons-Mitchell, Kimberly A., 34–38.
Viggiano, Rachel, and Ault, Meredith. *Online Library Instruction for Online Students,* 135–38.
Virtual Reference: Today and Tomorrow (Editorial), Ciccone, Karen, 120–21.
Virtual Reference at North Carolina State: The First One Hundred Days, (Boyer, Joshua), 122–28.
Virtual Reference Services.
Creating an Instant Messaging Reference System, Fagan, Jody Condit, and Calloway, Michele, 202–212.
From Sshh to Search Engine: Reference.net on the Web, Kresh, Diane Nester, 139–42.
Going Where the Users Are: Live Digital Reference, Stormont, Sam, 129–34.
Online Library Instruction for Online Students, Viggiano, Rachel, and Ault, Meredith, 135–38.
Virtual Reference: Today and Tomorrow (Editorial), Ciccone, Karen, 120–21.
Virtual Reference at North Carolina State: The First One Hundred Days, (Boyer, Joshua), 122–28.
We'll Take It from Here: Further Developments We'd Like to See in Virtual Reference Services, Coffman, Steve, 149–53.
Wang, Feng-Kwei and Wedman, John. *eThemes: An Internet Instructional Resource Service,* 179–84.
Weaving Multimedia into the Collection: One Library's Journey (Communication), Golderman, Gail, 198–200.
Web.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Web Pages—Design.
Searching for the Library: University Home Page Design and Missing Links, Astroff, Roberta, 93–99.
Web Pages—Usability.
Designing Web Usability (Book Review), by Nielsen, Jakob, 159–61.
Web Servers.
Library Web Proxy Use Survey Results, Murray, Peter E., 172–78.
Web Sites—Academic.
Three Iterations of an Academic Library Web Site, Vaughan, Jason, 81–92.
Web Sites—Education.
eThemes: An Internet Instructional Resource Service, Wang, Feng-Kwei and Wedman, John, 179–84.
Using Macromedia Authorware for Web-Based Instruction (Communication), Cullen, Kevin F., 154–58.
Speakeasy Studio and Café: Information Literacy, Web-Based Library Instruction, and Technology, Jacobs, Mark, 66–71.
Web Sites—Maintenance.
The Service of Server-Side Includes (Tutorial), Mach, Michelle., 213–19.
Wedman, John, and Wang, Feng-Kwei. *eThemes: An Internet Instructional Resource Service,* 179–84.
We'll Take It from Here: Further Developments We'd Like to See in Virtual Reference Services, Coffman, Steve, 149–53.
Why Is ITAL *Important?* (Editorial), Marmion, Dan, 58–59.
Wilson, Mary Dabney, and Fullerton, John Paul. *Improving Retrieval of Microform Set Records,* 60–65.
WinGrab 1.40 (Software Review), 164–65.
Winnie S. Chan, and Bregman, Alan. *Customization of Library Service in a Cross-Platform Programming Environment,* 21–28.
Zilner, Tom. *Designing Web Usability* (Book Review), by Nielsen, Jakob, 159–61.
———. *The Humane Interface* (Book Review), by Raskin, Jef, 48–50.